

christina cleary makeup artist



TERMS & CONDITIONS

AGREEMENT

Payment of booking fee (deposit), payment upfront or email confirmation is evidence of the client's acceptance of these terms.

BOOKING CONFIRMATION

A non-refundable booking fee (deposit) or (if applicable) upfront payment is required to hold your booking and is deducted from the total.

Upfront payment includes a discount plus free lashes and touch-up lip pots for bookings with 5 or more adult faces.

PAYMENT TERMS

A non-refundable booking fee of 50% of the total fee quoted is to be paid upon booking to secure the booking. The balance must be paid either on or prior to the booking, including further expenses not known at time of quote.

The fees quoted may not include costs associated with parking and/or any other unique or special requirement/s that are not known to us at the time of this quote, such as tattoo, bruise or vein coverage.

Payments can be made by cash or bank deposit/transfer. Personal cheques cannot be accepted. Credit card/eftpos facilities are not available - however you can pay with your credit card using your online banking.

Prices quoted are valid for 30 days from the quotation date and are subject to change.

CANCELLATION POLICY

The booking fee (deposit) is non-refundable & non-transferable if booking is cancelled.

We accept that you may wish to cancel the booking either by choice, or because of cancellation of your event. We may, in our sole discretion, charge you cancellation fee on top of retaining your booking fee (deposit) based on a genuine pre-estimate of the loss suffered by us in reserving the date. We may, in our sole discretion, agree to waive all or any part of the cancellation fee where the cancellation is a result of circumstances, which in our opinion, are beyond your reasonable control. We may ask for you to provide such evidence as may reasonably be requested to support your claim. Doubt, insufficient funds or change in creative or style ideas are not considered circumstances beyond your control.

If you have paid your account upfront to receive discounts and you cancel within 24 weeks of your booking date, the entire amount will be retained. Outside of 24 weeks, you will be refunded the total minus the 50% booking fee (deposit).

In the event that I may cancel your booking for unforeseen reasons and not be able to find you a suitable replacement makeup artist, all money paid other than the trial shall be refunded.

CHANGES TO NUMBER OF FACES or TIMES AGREED UPON AT TIME OF BOOKING

Should the number of faces or services change after you have made a payment you will still be charged for those faces and the services. This is based on a loss suffered by us in reserving the date & times required to fulfill your original booking.

Should the times change after you have made a payment to secure your booking, and I am not able to fulfill your request due to another booking or commitment, you will still be charged for the services that are not able to be supplied. Please check the times

GENERAL DISCLOSURES & HYGIENE

You acknowledge that services provide involve me applying skin products directly to the relevant parts of your body & therefore agree that you have disclosed any & all medical or other conditions known to you which a reasonable person would disclose, including but not limited to skin sensitivity, conditions such as active herpes (cold sores) & general allergies for yourself & the other people who are receiving services. In doing so, you agree that we are not liable for, & will indemnify us from any & all claims, liabilities, costs, loss, & causes of action relating to personal injury or death arising directly or indirectly as a result of your For hygiene reasons, makeup artists cannot use your own personal makeup products.

Please note that Christina cannot work on clients who are contagiously ill (e.g. with the flu or other virus'). Service will be refused at Christina's discretion.

SURCHARGES

Surcharges apply for early starts commencing at 8am or earlier, Sundays, public holidays and public holiday long weekends and New Years Eve.

Should your location be more than 20km from the CBD, the early start surcharge may commence from the time your artist is required to depart Darlinghurst (CBD).

- Early start surcharge are \$50 per half hour commencing at 8am or earlier
- Sunday surcharge \$50
- Public holiday surcharge \$150
- Saturday or Sunday public holiday long weekend surcharge \$100

MOBILE FEE, TRAVEL & TOLLS

Mobile Fee:

Service rates quoted are the same if you were to attend Christina's location. Therefore, all out-call bookings are charged a \$50 **mobile fee** regardless of the distance from Christina's location. Travel charges apply for locations outside of 20km from Darlinghurst (CBD) Christina's location. Locations within 20km of Darlinghurst (CBD) will not be charged a travel fee.

Travel:

Locations that are more than 20km from Darlinghurst (CBD) will be charged a per km rate to cover time, vehicle use/wear & tear/depreciation + petrol and are based on the NSW Governments per km rate and, depending on distance and time, an hourly

Tolls

Tolls may or may not be charged at Christina's discretion/ Tolls are calculated by use of the sydneymotorways.com.au website and are correct at the time of quoting, however they are subject to change and changes in toll prices will be charged on the day or thereafter. For destination bookings, expenses including travel, transfers, accommodation, meals + other associated expenses

VENUE PARKING

Hotel or other car park parking fee's are payable by the client if free parking is not available. These are either payable on the day, or in the case of metered street parking you may be invoiced after the booking is complete. If parking is to be required at a hotel, we request that you organise this with the hotel in advance and have the charges applied to your room tab.

SUPPLIER RECOMMENDATIONS

Referrals are based entirely on experience, attitude, talent & skills of suppliers. Services of 3rd party suppliers are entirely their responsibility & Christina Cleary accepts no liability. This includes hair stylists and makeup artists.

UNABLE TO ATTEND

Should Christina Cleary fall ill or unable to attend your booking for unforeseen reasons, all attempts will be made to send a colleague to you who will be fully briefed. If Christina Cleary is unable to find a colleague to fulfill your booking, 100% of services

PHOTOGRAPHS

All photographs taken by Christina Cleary are the property of Christina Cleary & may be used for marketing purposes with no further reference to the client.

In the event you have hired a professional photographer, you agree to supply Christina Cleary with a small selection of photographs (without large watermarks. Small watermarks/logos are acceptable) demonstrating her work for portfolio, promotional or marketing purposes. Photographers will be credited and in some cases, links to their website.

TERMS & CONDITIONS

The abovementioned terms and conditions may change at any time. You may request the most up to date version by contacting Christina at christina@christinacleary.com.au or referring to www.christinacleary.com.au/terms

THESE TERMS & CONDITIONS ARE THE INTELLECTUAL PROPERTY OF CHRISTINA CLEARY